



wisdom in action  
Transformational Coaching & Training

Jennie England, MS, CPC

# *If You Want to be Heard LISTEN!*

Advanced Communication Workshop

**“If I had to pick a single suggestion that was designed to help virtually all relationships and problems, it would be to become a better listener.” Richard Carlson, *Don't Sweat the Small Stuff***

## In this supportive, experiential workshop you will learn Wisdom Centered

- **Listening** to create a culture of trust, respect, and high performance
- **Acknowledgment** to empower others to reach their potential and exceed your expectations
- **Questions** that supports others to explore and discover their own wisdom and take responsibility to move the action forward
- Capability to turn an argument into a constructive discussion

## Benefits

- Enhanced confidence as organizational leaders and team members
- Ability to handle challenging people with more confidence and ease
- Gain and practice effective tools to reduce conflicts and create more harmony
- More productive teamwork through shared responsibilities agreements and accountability

## Your Trainer, Jennie England MS, PCC

“Professionalism with heart” best describes Jennie who combines 30 years experience in the areas of leadership, communication and teamwork with 12 years of professional coaching and training. She is the founder of Wisdom in Action, a company dedicated to bringing wholeness and harmony into a challenging world. Jennie has a master's degree from Northwestern University School of Communication and is certified by the International Coach Federation and the Coaches Training Institute.

## Participants Share

*“This workshop offered an invaluable opportunity to improve relationships with all the people in one's life. Jennie provided a safe and comfortable atmosphere in which to learn and practice the skills presented. I definitely recommend Jennie as a trainer who is experienced, personable and effective.”*

- Karen Csejtey, Executive Director,  
Leadership Monterey Peninsula

*“This training exceeded my expectations. It was practical, specific and gave us a common language for more effective communication. Consequently, more cooperation, collaboration and teamwork”  
Has taken place with extraordinary results.*

- Halle Prior, Foundation Director

## Registration

**Date:** Saturday, October 3, 2009  
**Time:** 9:00 AM – 1:00 PM  
**Location:** TBA (on the Monterey Peninsula)  
**Fee:** \$59.00

**Register by September 29<sup>th</sup> online** at [www.wisdominaction.net](http://www.wisdominaction.net) and pay via Pay Pal or mail check to Wisdom in Action, P.O. Box 22695 Carmel, CA 93922, Phone 831-624-2525  
[Jennie@wisdominaction.net](mailto:Jennie@wisdominaction.net)



*Like a walk on the beach, move through your day with ease and joy.*